



LEGAL · VERSION 1

Sub-processors

The companies that help Frabs to provide the service, what they do and where they are based.

VERSION
FRABS_SP_V.1
OCTOBER 2026

APPLIES TO
Every customer

GOVERNING LAW
England and Wales

CONTACT
frabs.net
info@frabs.net
support@frabs.net

1. ABOUT THIS LIST

- 1.1 This page lists the companies that Frabs uses to provide the Service. It is the list referred to in clause 11.4 of the Frabs Terms and Conditions and in the Frabs Data Processing Agreement.
- 1.2 A sub-processor is a company that processes personal data from Customer Data on Frabs's behalf, so that Frabs can provide the Service to its customers. Other service providers are listed separately in clause 3 because they do not process Customer Data.
- 1.3 This list is current as of the version date shown on the cover.

2. SUB-PROCESSORS OF CUSTOMER DATA

- 2.1 Frabs uses the following sub-processor to process Customer Data.

Company	What it does for Frabs	Customer Data	Location
Leaseweb Netherlands B.V.	Hosts the servers that run the Panel, the API, the database and the mail system	Yes. Customer Data is stored and processed on these servers	Amsterdam, the Netherlands

3. OTHER SERVICE PROVIDERS

- 3.1 These companies are used for other parts of the business. They do not receive Customer Data.

Company	What it does for Frabs	Data involved	Location
Stripe (Stripe Payments Europe, Limited and its affiliates)	Takes payment for subscriptions and issues payment receipts	Billing name, billing country and payment details that the customer gives to Stripe	Ireland, and other locations as Stripe states
Cloudflare, Inc.	Protects the sign-up forms and the sales chat from bots	IP address and browser details of visitors	Global network

4. CHANGES AND OBJECTIONS

- 4.1 Frabs will give customers at least 30 days' notice before it adds a sub-processor of Customer Data or replaces one. We will email the owner of each Account and update this page.
- 4.2 A customer may object on reasonable data protection grounds within those 30 days by emailing info@frabs.net. Frabs will then work with the customer to find a solution.
- 4.3 If the objection cannot be resolved, the customer may cancel its subscription under clause 21.2 of the Terms.

- 4.4 Frabs binds each sub-processor to terms that give similar protection to those in the Data Processing Agreement, and remains responsible for their work.

5. **CONTACT**

- 5.1 Questions about this list can be sent to info@frabs.net.

End of Frabs Sub-processors · FRABS_SP_V.1 OCTOBER 2026